

TELEFACSIMILE

FAX: +30 231 023 80 60 TO: **AOPA Hellas**

FAX: +41 (0)44 450 50 46 FROM: AOPA Switzerland VI: +41 (0)44 450 50 45 Philippe Hauser

e-mail: hauser@aopa.ch

TOTAL PAGES: 4 DATE: 2nd September 2010

Dear Sir

Please find attached the requested letter regarding the Swiss Tour to Santorini.

Do not hesitate to contact me should you need more detailed information.

Best regards

AOPA Switzerland

Que e e e e e :

Philippe Hauser



AOPA Hellas

Attn: Mr Billv Costa

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Anaxagora Str. 166 75 Athens Greece

Zurich, 2nd September 2010

Swiss Tour to Santorini with HB-CGN, HB-CKT and HB-NDC

Dear Mr Costa

Please find below the original statement of the tour leader of the above mentioned group:

As you can see on the E-Mails below, I got the permission for a landing for our three Swiss aircraft (HB-CGN, HB-CKT an HB-NDC) in Santorini on June 6th very quick. This against to different other airports, where I waited long time, where I only got a answer after sending a fax or after a telephone, or where I did not get any answer at all until today (a. e. Kos). The planning before leaving Switzerland took much time to mall, fax, and phone to all the different airports.

We decided for Olympic Handling, which offered us a very good service in advance.

Because of changing plans due to weather, we wanted to land earlier on June 6th in Santorini. For that, I called the airport from our lunch stop in Megara with the desire to land already at 1100 UTC instead of 1500 UTC, but there was no permission for that, because of heavy traffic until of our planned arrival and so there would be no parking space. When we arrived at 1415 UTC (45 minutes earlier than our plan), the apron was totally empty!!! No airliner, no light aircraft. Plenty of space and we got a good parking position along a wall on the south end of the apron.

Because we have not been sure about the weather of the following day, we informed the airport, that we probably have to leave Santorini later than planned (0700 UTC). They told us, to leave at latest 0600 UTC because of very intensive traffic and full apron. OK, we thought, we will arrive early on the airport next morning.

The handling by Olympic Handling was ok, we could leave the airport quick enough. Not so on the next morning:



First, we had to pay more for the handling as on all other airports: 3 pilots (each of one airplane) are AOPA-members and they showed their member card. Olympic told us, that every pilot or passenger (we have been 6 pilots and 2 passengers) on each aircraft must be AOPA-member to get the reduction (by the way: passengers are normally not AOPA-members...). So we had to pay for two aircraft the full price. On all other airports, we paid only three times the discounted fees. Second we had to change our plan due to weather. Due to very strong crosswind in Sitia, we decided to fly to Naxos. Because we had a PPR for Naxos only later in the day, we had to wait until they would open to receive the changed PPR, which was no problem. After that, we had to wait for a very very long paperwork. And finally, we had to fill our new flight plan in the TWR, where we climbed up. The crew on TWR was very friendly and uncomplicated as already the day before, when we asked for a short flight around the island before landing.

Finally, after more than 2 hours in the airport, we got to our airplanes and took off to Naxos at 0730 UTC. By the way: During all that waiting time, there was one (1) single arrival of a airliner.. nothing else... so the apron was still almost empty the time we departed...

E-Mail Exchange between Santorini Airoort and the Tour Leader

Von: KASR Αερολιμενικός Έλεγχος <u>Ernailto:kasrgae@hc.aa.gr</u>]

Gesendet: Freitag, 21. Mai 2010 14:48

An: Christian Markoff

Betreff: Re: PPR-Request for Santorini Airport

Dear Mr Markoff,

Your request is approved by Santorini Airport Authority.

Please notify us in case of change of plans in this e-mail (kasrgaea@hcaa.gr). or by telephone (++30 22860 33580, ++30 22860 28403).

Please note that the only fuel available at LGSR is JP8 and there are no tie tie-down points available on the ramp,

For handling services please refer to:

a. OLYMPIC HANDLING S.A. tel.: +30 22860

31525, fax: +30 22860 28363, e-mail:

itrstaco@olvmpic-handling,aero, or

b. SWISSPORT HELLAS SUD SA tel: +30 22860 27430 / +30

22860 27431 / +30 22860 27432, e-mail:

itr.station@swissoort.gr , or
c.GOLDAIR HANDLING

e-mail: k.tseoheiclesgoldair-handling.gr

Best regards

11:34 AOPA SWITZERLAND 0041 44 450 50 46 S,4



Vasilis Vasilaros Santorini Airport Authority officer on duty

---- Original Message ---From: <u>Christian Markoff</u> To: <u>kasrgae@hcaa.qr</u>

Sent: Friday, May 21, 2010 2:37 PM Subject: PPR-Request for Santorini Airport

Hello

Regarding the telephone-call a few minutes ago. I send you our request

We would like to land with our 3 small airplanes atyour airport for a overnight stop.

Arrival: SUN 6.6.10, 15.00 UTC From: Sitia LOST or Chania LGSA Departure: MON 7.6.10, 07.00 UTC

To: Naxos LGNX

Airplanes: HB-CGN (Cessna172, MTOW 1089kg)

HB-CKT (Cessna172, MTOW 1202kg)

HB-NDC (Rockwell Commander, MTOW 1474kg)

Persons:

If we have problems with the wheaten, the arriving dates will move day for day, at maximum 5 days. Could we inform you by phone, if Our arrival will delay?

Best regards Chris Markoff

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Christian Markoff Hdhenweg 23 CH-6376 Emmetten Tel. ++41-79-340 78 46 ch. markoff@.bluewin.ch

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I hope that this statement clarify the situation. Do not hesitate to contact me should you need more details.

Best regards

AOPA Switzerland

Philippe Hauser, CEO